



EMERGENCY BUSINESS CONTINUITY

TeraMach is committed to providing leading IT solutions to our Customers, for the past twenty years, through today and continuing tomorrow. During such uncertain times, **our commitment to exceptional high-value digital services remains unwavering.**

It is our belief that the continuity of services is crucial to sustaining critical operations to service and support Canadians. Therefore, TeraMach is committed to providing the means and capability necessary to enable employees to securely communicate from home and maintain consistent business operations. The health and protection of Canadians is paramount. Likewise, enabling Canadians to continue to work and maintain IT operations is a priority.

TeraMach, together with VMware, is helping our Customers maintain Business Continuity during the Coronavirus outbreak. These services are ready for immediate availability to all Customers.

Why is this important

- Deliver digital workspaces on organizational or personal endpoints to access critical applications
- Protect all endpoints that are accessing organizational assets remotely
- Accelerate performance of organizational applications on remote connections
- Provide elastic capacity to scale new users instantly and on-demand.

How can this be done

- Get in touch with TeraMach to access free VMware Workspace ONE services until July 31, 2020
- Access VMC on AWS for additional workload capacity or take advantage of spare on-premises compute or storage to extend virtual desktop services
- TeraMach's Managed Services will assist in monitoring and managing VMC on AWS ease operational constraints
- TeraMach's Secret cleared, certified engineers are trained and available on-demand to expedite the enablement of any VMware service

Throughout this pandemic, TeraMach's social responsibility is to continue to provide critical services to Canadians. **Enabling digital communications is one of many services we will continue to deliver to our Customers.**

This is an extraordinary time, and we are all concerned about the health and safety of family and friends, as we navigate a rapidly-evolving situation. Our hearts go out to everyone around the world impacted, either directly or indirectly, by COVID-19. It's a moment for us to come together as never before. **This pandemic drives home just how connected we have become as a global community.**

At a time when 'business as usual' is not an option, we need to focus on helping each other, and assisting our customers as they respond and adapt. We have the capabilities to help customers across the globe **enable their employees to work remotely, maintain productivity**, increase connectivity, and provide for continuous secure access to applications regardless of the endpoint.

As we navigate this global pandemic, the future of work is changing. **As the work-from-home model becomes the norm and work itself becomes more distributed, we will continue to build infrastructure and technology solutions optimized for the workplace of the future.**

This is a "black swan" event that I believe will permanently change the way we work, learn, connect, worship and simply how we live in community with each other.

Be safe and take care.
Pat Gelsinger, CEO



Workspace ONE



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